

User information regarding the
processing of personal data

Corporate website

LKAB Minerals

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1 Processing personal data

LKAB Minerals (here referred to as “LKAB Minerals,” “we,” “us” or “our”) is the data controller of your personal data. It is of utmost importance to us that we protect your privacy when you are using any of our services. Here you will find information about which personal data we are collecting and processing on you, why we are doing this and how we use the data. If you have any questions you are welcome to contact us, use the contact information which you will find at the bottom of this text.

We process the personal data we collect according to the General Data Protection Regulation (GDPR). GDPR regulates the processing of personal data for all companies and organizations that process personal data.

2 The data controller

LKAB Minerals is the data controller for all the processing of personal data that we perform. LKAB Minerals determines the purpose for each one of these processes. On our websites, personal data is most commonly processed when dealing with questions and inquiries about our products.

3 Type of data

LKAB Minerals collects personal data that you choose to submit by using forms on our websites. The data is provided when you use the services that need your personal data to fulfil the requirements of the specific service you wish to use. It could be for example when you are submitting a question or inquiry in a form or if you wish to be contacted by a representative at LKAB Minerals. Processing of data could also happen when you are visiting any of our product pages and want more information.

We also use cookies to collect data about how you are using our services. You can read more about how we are using cookies here: [cookie information](#).

4 Purpose

We are processing your personal data according to the following purposes:

- LKAB Minerals processes personal data to return your question or inquiry about our products, applications or wish for communications with one of our contact persons

5 Processing personal data

The forms published on the website ensure that your personal data reaches the intended recipient and also that the sent data are stored securely and safely both in LKAB Minerals' internal servers and at our operating partner.

By using the forms on our website, you approve LKAB Minerals to process your personal data according to the purposes listed above.

6 Legal basis

The handling of personal data for the purposes described above is based on your **consent** as a user of these services.

7 Transfer of data within our Group

We may submit your personal data to other companies within the LKAB's Group if it's necessary according to administrative purposes.

We may also use data on a general level to manage how our website is used. This is done so we can improve and develop our website.

8 Third-party suppliers

We may use third-party suppliers to perform various services, such as providing infrastructure and IT-services (e.g., data storage) and to conduct other statistical analysis. The third-party suppliers have access to your personal data when they perform their services, but they only have the right to process the data on our terms and according to our instructions.

9 Storing time

Your personal data is stored as long as required for the purpose described above, see the section "Purpose". We discard the data using a safe procedure. Automated routines dictate the process of determining when the personal data should be discarded.

10 Protecting your data

All personal data that you provide us with is stored on secure servers, and we apply robust processes to protect them from loss, abuse, destruction, unauthorized access or changes.

Even if we are working hard to protect your personal data we are unable to completely guarantee that the security measures we take will prevent **attempts** to unauthorized access, usage or exposure of your personal data. We do have routines to handle possible incidents and to limit the possible damage and infliction such events could have.

11 Your rights

If you want more information from us about your personal data and how we process this or if you want to correct personal data that is being stored by LKAB Minerals, you are entitled the following rights:

- Right to access your personal data. You have the right to obtain a confirmation from us regarding whether or not we are processing your personal data and also, where that is the case, gain access to the personal data either by oral presentation or by transcript.
- Right of rectification. If you believe that we are processing personal data about you that is inaccurate you have the right to demand correction. We will then quickly investigate the need for rectification.
- Right to erasure (right to be forgotten)
- Right to restriction of processing
- Right to object to processing
- Right to data portability. You have a right to have your personal data transferred to another organization.
- Right to file a complaint with your local authority https://en.wikipedia.org/wiki/General_Data_Protection_Regulation. You may file complaints to the appropriate supervisory authority if you consider that LKAB Minerals is not abiding by the rules of the General Data Protection Regulation.

We would like you to contact us, using the contact information below, if you want to use any of your rights. Our ambition is to provide you with an answer within 30 days from the date that we received your message.

12 Contact

If you want further information about how LKAB Minerals is handling your personal data or if you want to invoke any of your rights, you can contact LKAB's Group GDPR-coordinator by sending an e-mail to gdpr@lkab.com.

For more general information about the General Data Protecting Regulation, please visit:

https://en.wikipedia.org/wiki/General_Data_Protection_Regulation